

PRIVACY POLICY

Dorne International B.V. / Chamber of Commerce: 82174237
Nedereindseweg 578
3546 PV Utrecht
The Netherlands
Contact email: hi@fequartz.nl

FÉ QUARTZ (represented by DORNE INTERNATIONAL B.V.) attaches great importance to the protection of your personal data and respect for your privacy. That is why we take reasonable precautions and we want to provide you with transparent information about how we handle your data with care.

This means that FÉ QUARTZ (represented by DORNE INTERNATIONAL B.V.) processes your personal data in accordance with the purpose for which they were provided and you have explicitly requested permission. These goals and type of personal data are described in this Privacy Statement.

- has taken appropriate and reasonable technical and organizational measures to guarantee your personal data as well as possible.
- does not pass on personal data to third parties, other than indicated in this Privacy Policy and unless this is additionally necessary for the implementation of the purposes for which they were provided.

Why we process your personal data

When you buy an item in our shop, we collect the personal information you provide us, for example your name, address and email details. When browsing our shop, we also automatically receive the IP address of your computer to provide us with information that helps us with data about your browser and operating system.

E-mail marketing (if applicable): with your permission we can send you e-mails about our shop, new products and/or other updates. This may also include newsletters, thematic mailings and invitations. Our site also contains cookies. More information about this can be found in our cookie policy.

Consent

When you provide us with personal information, for example to place an order, complete a transaction, verify your payment method, complete a payment, arrange for a delivery or return a purchase, we imply that you consent to our collecting it for that purpose. specific purposes. Think, for example, of the payment services and delivery services that we use. If you change your mind after registering, you can withdraw your consent at any time by contacting us at hi@fequartz.nl

Note: By using this site FEQUARTZ.NL you hereby declare also that you are at least the age of majority in your country, state or province. We can therefore only process personal data of minors if written permission has been given by the parent or legal representative.

Disclosure of Personal Information

We may disclose your personal information if we are required to do so by law or if you violate our Terms of Service.

Services

The third party suppliers we use will generally collect, use and disclose your information only to the extent necessary to enable them to perform the services they provide to us. However, certain third-party service providers, such as payment gateways and other payment transaction processors or delivery services, have their own privacy policies regarding the information we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so that you understand how your personal data is handled by these providers. We are not responsible for the privacy practices of other sites.

Our shop is hosted via WIX, (<https://wix.com>) which provides us with the online e-commerce platform, through which we can sell our products and services to you. This means that your data is stored via the databases, data storage and shop application of WIX. Wix.com is an international provider of web services and infrastructure for creating and managing websites, and related services.

Wix.com Ltd. is based in Israel, a country which, according to the European Commission, guarantees an adequate level of protection of personal data of citizens of the European Union. Wix.com stores data in data centers in Europe, the US and Israel.

Wix.com guarantees its users to take good care of the data of its users' users. For more insight, you can read the WIX Terms of Service, as well as read the Privacy Statement via this link: <https://nl.wix.com/about/privacy>

The webshop FEQUARTZ.NL uses the services of Mollie. Mollie is a payment service provider that offers its customers (such as web shops) the option to accept online payments from consumers (payers). We therefore refer you to Mollie's Privacy statement to read which personal data of you as a consumer is processed: <https://www.mollie.com/nl/privacy>

In order to offer you Klarna's payment methods, we might in the checkout pass your personal data in the form of contact and order details to Klarna, in order for Klarna to assess whether you qualify for their payment methods and to tailor those payment methods for you. Your personal data transferred is processed in line with Klarna's own privacy notice : <https://www.klarna.com/international/privacy-policy/>

Google Analytics

We use Google and Google Analytics, among others, to keep track of how users use our website and to be able to provide us as an advertiser with information about the effectiveness of the campaigns. Google may provide this information to third parties if Google is legally obliged to do so, or insofar as these third parties process the information on behalf of Google. Again, we have no influence on this.

We recommend that you read through the various privacy statements.

<https://policies.google.com/privacy?hl=nl> <https://support.google.com/analytics/answer/6004245?hl=nl>

Changes to this privacy policy

We reserve the right to change this privacy policy at any time. We therefore recommend that you check it regularly. Changes and additional information will be effective immediately after we post them on the website.

How long do we keep your data?

We keep your data for as long as we need it to provide services and information in a reasonable manner. If you have given permission to use your data for other purposes, such as marketing campaigns, newsletters, etc., we will keep your data until you expressly let us know that you will no longer be contacted. If there are statutory retention periods, such as, for example, in the case of tax obligations (invoices, for example), we will adhere to that period.

Rights, questions and contact information

You always have the right:

a) to receive an explanation about what personal data we have and what we do with it, b) access to the precise data we have, c) to have errors corrected, d) to have personal data corrected, have it removed, e) to restrict the processing of personal data, f) to withdraw consent, g) to object to certain uses.

If you would like to correct, change or delete the personal information we hold about you or for more information, please contact us at Customer Care hi@fequartz.nl